

Policies & Procedures

RECIPIENT FRAUD

Section: Corporate Compliance

Pages: 2

Subject: Recipient Fraud

Effective Date: 08/2012

Revision Date: 09/2023

PURPOSE

Davis Behavioral Health is obligated to report potential recipient fraud related to the recipient's eligibility for Medicaid. And to describe the measures that will be taken when recipient fraud is suspected

POLICY

Any employee or agent with knowledge or suspicion of recipient fraud, waste, or abuse or becomes aware of any misrepresentation of facts by recipients in order to become or remain eligible for Medicaid shall report his/her knowledge or suspicion to the Compliance Officer. In addition, anyone within or outside the organization can contact the Compliance Officer directly with questions or concerns.

PROCEDURES

- A. All employees responsible for enrolling Medicaid recipients for services will make reasonable efforts to ensure that the individual requesting/receiving services is in fact the individual who is insured by Medicaid.
- B. Staff will attempt to verify the Enrollee information available in the Medicaid eligibility tool.
- C. If any employee or provider suspects or becomes aware of (i.e., a child being called by a different name than reported, an individual reluctant to verify information, unreported

income, assets, or marital status) any misrepresentation of facts or identity related to Medicaid eligibility, those suspicions or knowledge should be immediately reported to the Compliance Officer.

- D. No purported Medicaid-eligible individuals will be denied covered services based on suspicions of recipient fraud related to the recipient's eligibility for Medicaid. The individuals will be enrolled in services until otherwise notified by the Compliance Officer.
- E. The Compliance Officer will complete a preliminary review of the suspicions within 2 business days of receiving the information from the employee or agent.
- F. Within 15 days after the detection of any incidents of potential Medicaid fraud by clients related to the clients' Medicaid Eligibility, the Compliance Officer will contact the Department of Workforce Services at 1-800-955-2210. All other types of potential recipient fraud and all types of potential recipient waste or abuse related to the Medicaid program shall be reported to the Utah Office of Inspector General of Medicaid Services.
- G. The Compliance Officer will maintain records of all reports of compliance concerns, investigations, findings, and corrective actions.